

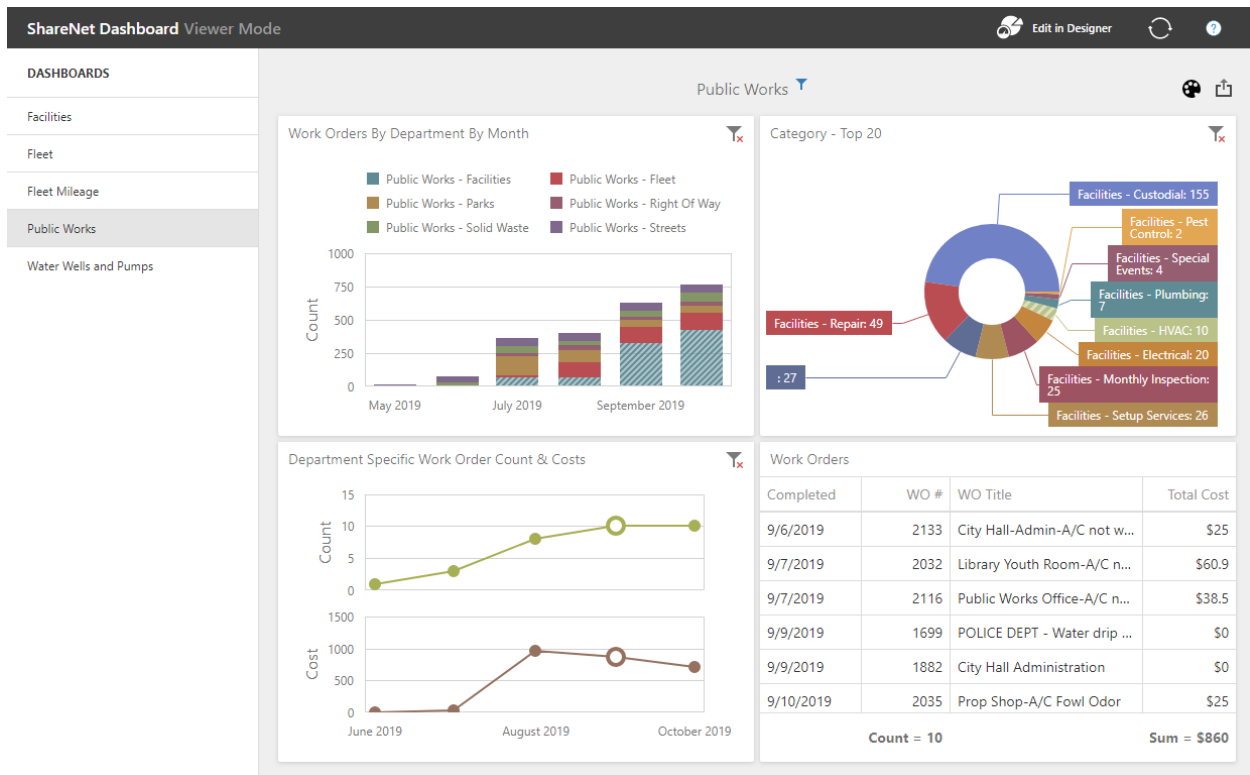
For Immediate Release

# ShareNet 3.2 Adds Interactive Dashboard that gives New Insights into Municipal Operations

Virginia Beach, VA., January 14, 2020 - Novo Solutions, Inc. today announced version 3.2 of their ShareNet Municipal Operations Management system. ShareNet is used by city managers, public works directors and municipal employees to improve how they track, share and report on work orders and asset maintenance history. Whether in the office or out in the field, managers and staff have increased visibility to manage their work. This not only keeps the city running smoothly but also increases customer satisfaction.

This ShareNet version 3.2 update includes a new Dashboard that provides council members, city managers and department directors with new levels of easily accessible insight into their operations. The interactive Dashboard answers key questions in seconds, not days or weeks. Below is just a sampling of the types of questions the ShareNet Dashboard can answer:

- How much did we spend on HVAC related issues in City Hall during the last 12 months?
- What department's vehicles are we spending the most time maintaining?
- What are the variations in Chlorine levels for the North End Water Well?
- How many miles did the Police department drive last month?



With these new insights, Public Works and Utilities Directors can make more informed decisions on how to prioritize and justify capital improvement projects, maintenance changes and more.

“Our customers like simplicity and we have taken a lot of the complexity out of building custom Analytic Dashboards.” says Rich Hunter CEO of Novo Solutions. “Our Municipal Operations Management system includes pre-configured dashboards to provide insights into issues common for municipalities. For those who want custom Dashboards, they don’t have to know how to build complex database queries. They simply step through a wizard to get the data they want and then use the Dashboard Designer to turn this data into powerful interactive data visualizations. For those who prefer, we also offer services for creating Custom Reports and Dashboards.”

#### About Novo Solutions

Novo Solutions has been providing flexible, easy to use software solutions since 1999. Headquartered in Virginia Beach, Virginia, USA they serve customers around the globe. The ShareNet Municipal Operations Management system is a cloud based, web and mobile software application that helps municipalities improve their operations.

To learn more, visit [www.novosolutions.com](http://www.novosolutions.com) or contact them at [sales@novosolutions.com](mailto:sales@novosolutions.com), 757-687-6590 (internationally) or toll free at 888-316-4559 (within the USA).