

## ShareNet Municipal Operations Management

The Novo ShareNet Municipal Operations Management system is a powerful web and mobile cloud based software application. It helps managers and staff be more productive as they track, share and report on Assets, Work Orders and more.

### Key Benefits:

- **Increased Employee Productivity** - Staff can access information when and where they need it - from a desktop computer or from a mobile device. This helps them quickly respond to and complete work requests AND provides managers with real time visibility of work being done.
- **Organizational Oversight** - Powerful Reporting and Dashboard Analytics help managers and council members view summarized data to make more informed decisions.
- **Multi-Department Use** - ShareNet can be used by many departments such as: Streets, Signs, Solid Waste, Facilities, Fleet, Parks & Rec, Water, Wastewater, Stormwater, Clerk's office (Public Records Mgt) and IT.
- **Adapts as your Needs Change** - ShareNet can easily be modified with Custom Fields, Forms, Record Lists, Email Templates and Work Flows. This provides information management needs beyond just assets and work orders (i.e. insurance claims tracking).
- **GIS/Mapping** - Geotag Assets & Work Orders directly in ShareNet and view them on a map with GIS Map Layers.
- **Data Integration** - Reduce duplicate data entry by integrating with a wide variety of systems.
- **Easy to Learn & Use** - Clear navigation and easy to understand data entry forms make it easy to add and update records. Most staff can get started after a couple of short training sessions. Video Tutorials and User Guides are also available.
- **Fast Implementation** - Implementation and training is typically completed in days or weeks, not months or years.
- **Little to No IT Involvement** - Being a cloud based solution, IT staff do not have to be involved in the installation and maintenance of the application.
- **Affordable** - ShareNet is priced to provide a fast Return On Investment. Population or User based Licensing models are available to work within most budgets.
- **Secure, Multi-Department Information Management**
  - Permission Roles allow administrators to segment what information users have access to and what they can do with that information (i.e. View, Update, Delete information).
  - All communication is encrypted over SSL (https).
  - Physical security is in place at the data center.
  - Network Firewall protects against intruders.
  - Nightly Data Backup (with 2 week offsite rotation) safeguards data. Transactional data backup to disk every 30 minutes.



### ABOUT NOVO SOLUTIONS

Novo Solutions provides innovative, easy to use and highly flexible local government software solutions designed to simplify work.

Since 1999 our focus has been to provide customer-driven software solutions that are robust and easy to implement and use. The scalable nature of our technology and pricing allows our software to be implemented in small to large government agencies.