Stafford Township, NJ Police Department Case Study

Modernizing Police Inventory & Vehicle Maintenance utilizing

NovoGov ON THE SHARENET PLATFORM

Situation:

The Stafford Township, NJ Police Department, with 60 sworn officers and a total of 100 staff members, faced growing challenges in managing millions of dollars in assets - from firearms and radios to patrol vehicles, and tactical gear. Spreadsheets and outdated modules within their CAD system were no longer sufficient to meet audit requirements, ensure accountability, or streamline operations. A surprise audit exposed these weaknesses, triggering a leadership-led initiative to find a comprehensive and modern solution. That solution was NovoGov.

Before NovoGov:

Inventory and asset management was fragmented across multiple spreadsheets, with limited granularity and no centralized control. Ammunition tracking was performed manually at the end of each year, and serialized equipment like weapons and radios were loosely tracked in an old CAD system. This approach made us vulnerable to data loss during system transitions. Maintenance records, procurement histories, and expiration tracking (e.g., for body armor) were all handled inconsistently, or not at all.

This lack of structure became a serious liability during an unannounced audit, where the department could not produce a real-time inventory or historical logs for the supply closet. Leadership realized the risk of being held responsible for unaccounted equipment, prompting a need for a reliable and scalable asset and inventory management system.

With NovoGov:

With NovoGov, the department gained full visibility and accountability for every officer-issued asset, vehicle, and other items:

* **Complete Customization:** NovoGov was tailored to mirror how the department thinks about and organizes its assets—from assigning serialized equipment to individual officers to tracking every component installed in each patrol car (radar, computer, transponder, etc.).

* **Fleet & Maintenance Visibility:** Vehicle maintenance and inspection workflows were streamlined. Officers complete digital vehicle inspections at the start of each shift. If an issue is flagged, a work order is automatically generated and routed to the mechanic.

* **Inventory & Audit Readiness:** The department now maintains accurate, real-time inventory data for all critical supplies including ammunition, vests (with expiration alerts), Narcan kits, and tactical gear.

* **Procurement & Continuity:** NovoGov acts as a single source of truth for vendor records, pricing, and item history—ensuring seamless knowledge transfer when staff are out or new personnel are onboarded.

* **Customer Support:** The onboarding experience with NovoGov was described as "amazing". The Novo team had weekly working sessions, flexible scheduling adjustments, and expert understanding of police operations and equipment configurations.

NOVO SOLUTIONS

516 S. Independence Blvd. Suite 205 , Virginia Beach, VA 23452
Email: sales@novosolutions.com
USA: Phone: 757.687.6590

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Customer Testimonial:

"If I could have built it myself, this is exactly how I would have designed it. I now know what's in every car, what every Officer has, when our equipment expires, and what maintenance was done. NovoGov didn't just help us organize; it helped us become audit-ready, proactive, and professional. Their implementation/support team went above and beyond to make the transition seamless. I've already recommended NovoGov across our Township and beyond."

- Captain Ken Schiattarella, Stafford Township Police Department

YOUR SOLUTION

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