



Case Study of Violet Township, OH



Situation:

Violet Township Road Department, located in Fairfield County, Ohio, is responsible for maintaining 114 lane miles of road and surrounding infrastructure. With a small team of four, the department oversees roads, drainage, stormwater, and signage for the township. For many years, operations relied heavily on handwritten notes, spreadsheets, and memory. This made it difficult to track work history, costs, or productivity.

As workloads grew and reporting requirements became more complex, Road Superintendent Will Yaple recognized the need for a modern, user-friendly work order and asset management solution.

Challenges Before NovoGov

Prior to adopting NovoGov, work tracking was minimal. The department used a combination of spreadsheets, paper notes, and verbal updates to manage daily tasks. There was no centralized way to record when and where work was performed, what materials were used, or how many labor hours were spent.

Will comments: "I had no data. If someone asked, 'Did you fix that?' I'd have to flip through my notebook and hope I could find it. There was no picture, no date, nothing I could easily reference."

The lack of data made it nearly impossible to produce reports for the Board of Trustees. Budget planning and resource allocation relied largely on estimates. There was also no way to look back at previous work for reference or to track trends in infrastructure maintenance over time.

Why Did You Choose NovoGov?

When Will began exploring solutions, the Township first looked at other systems already used by nearby agencies. The township's building department used a system for permitting, but its asset management pricing was far beyond Violet Township's budget.

Will then connected with a neighboring township that had spoken with NovoGov and shared positive feedback. Several factors stood out:

- **Affordable Pricing:** NovoGov offered a robust system at a fraction of the cost of competitors. (cont. on back)



Why Did You Choose NovoGov (cont.)?

- **Shared Platform Across Agencies:** The county engineer's office was also considering NovoGov, making it easier to collaborate and share data regionally.
- **Ease of Use:** The system's intuitive design appealed to Will, who described himself as "not a big computer person."
- **Strong Onboarding Support:** The Novo Solutions implementation team was able to assist in importing existing data and setting up workflows, removing the usual headaches of a new system.

"When I saw how simple it was to get started, and that other agencies around us were looking at the same system, it just made sense." says Will.

After Implementing NovoGov

Once implemented, each field staff member used a tablet to enable real-time entry of labor hours, materials, and equipment used while at the job site. Instead of relying on handwritten notes, Will and his team can now view, update, and close out work orders in a centralized system.

Key improvements include:

- **Accurate Work History:** Complete digital records of what was done, where, when, and with what resources.
- **Reporting & Budgeting:** Ability to generate reports that show how much was spent on drainage, signage, or road work—supporting better planning and resource allocation.
- **Improved Communication:** Jobs are assigned, tracked, and closed out in NovoGov. There are no more lost paper lists or having to recall details from fuzzy memories.
- **Ease of Use:** Even with limited tech experience, Will found the system intuitive and quick to set up with help from Novo Solutions implementation team.
- **Responsive Support:** "Whenever I had a question, my assigned Novo Implementor was right there. Every session, I learned something new I could use."

Testimonial

"The biggest takeaway for Violet Township is finally having a history of what we've done, where we've done it, and what it cost. That visibility helps us plan budgets, assign manpower, and make better decisions. NovoGov has been easy to use, and the support has been phenomenal."

Will Yapple, Road Superintendent, Violet Township, OH

YOUR SOLUTION



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